

## DIRECT-TO-PRACTITIONER EUFLEXXA SAMPLE PROGRAM

To request EUFLEXXA samples, YOU HAVE THE OPTION:  
**REGISTER ONLINE** OR use the **FAX BACK OPTION**

To start, go to the Ferring HMS Sample Connect homepage at:  
<https://www.hmssampleconnect.com?wave=EUFLEXXA>

### Register Online



**OR**

### Fax Back Option



- 1.** On the homepage, click "Register Now" and complete the online registration fields
- 2.** Print, sign and date the e-Verification form
- 3.** Return the signed e-Verification form via fax to: (888) 496-0271, or email to: customerservice@ferringsamples-hms.com

Upon completion of registration and e-Verification, you may log in to Ferring HMS Sample Connect (with your User ID and Password) to request EUFLEXXA samples at any time.

- 1.** On the homepage, select "I prefer not to register and would like to use the Fax Back Option"
- 2.** Complete the online Fax Back Option information fields
- 3.** Print, sign, date and return the Sample Request Form via fax to: (888) 403-5435, or email to: customerservice@ferringsamples-hms.com

When choosing the Fax Back Option, the required information fields must be completed each time you request EUFLEXXA samples.

- All orders are processed within 1 business day
  - **Sample Request Form "In Process" email** will be sent to you if SRF Order is accepted (passed validation)
  - **Order Acknowledgement email** will be sent to your Sales Representative if SRF Order is accepted (passed validation)
  - **Sample Request Form "Declined" email** will be sent to you if SRF Order is declined
  - **Reject Letter will be mailed** to you if SRF Order is rejected
- If orders are approved by 2:00PM EST, the order will ship the following day for next-day delivery – orders are not shipped on Fridays
- The AOC Request Form contained inside the shipment must be returned to HMS at the address provided on the form

You can inquire about your order by calling the HMS Sample Connect Customer Service Number: (607) 271-8625 OR email: customerservice@ferringsamples-hms.com

